



Anti-Spam Policy

1. Introduction

- 1.1 In the context of electronic communications, "spam" refers to unsolicited, bulk, or indiscriminate messages, typically sent for commercial purposes.
- 1.2 We maintain a zero-tolerance policy towards spam.
- 1.3 We send transaction-related emails such as property updates, legal notifications, and transfer progress alerts. You may unsubscribe or manage your email preferences at any time.

2. Legal Credit

- 2.1 This document was adapted from a template provided by SEQ Legal and modified to suit our specific requirements.

3. Spam Filtering

- 3.1 Our systems automatically scan incoming emails and other messages to filter suspected spam.
- 3.2 We may report certain messages as spam, which could lead to blacklisting of IP addresses or domain names.

4. Spam Filtering Limitations

- 4.1 No filtering system is perfect. Occasionally, legitimate messages may be incorrectly flagged as spam.
 - 4.2 If you believe your message has been incorrectly filtered, please contact the recipient using another method.
 - 4.3 To reduce the chances of your message being blocked:
 - (a) Send messages in plain text
 - (b) Avoid large or suspicious attachments
 - (c) Avoid using common spam keywords and excessive formatting
 - (d) Scan your device for malware before sending
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5. User Conduct

- 5.1 Our platform allows users to send messages via integrated forms.
- 5.2 Users may not use our website, services, or communication tools to send, store, copy, relay, or distribute spam.
- 5.3 Additional rules regarding user conduct can be found in our Terms and Conditions.

6. If You Receive Unwanted Messages

- 6.1 If you receive any message from us (or sent via our platform) that you believe to be spam, please contact us immediately so we can investigate.

7. Changes to this Policy

- 7.1 This policy may be updated periodically. The latest version will always be available on our website.

8. Contact Information

- This website is owned and operated by Christine Van Dyk.
- Our principal place of business:
 - 14A Polka Corner, Sunward Park, 1459
 - Phone: 083 230 5777
 - Email: As published on our website